

Frequently-Asked Questions (FAQs)

A series of Frequently-Asked Questions (FAQs) is available in the Communications Library. You'll find answers to common questions about your plan account(s) and using the Benefits OnLine® Web site.

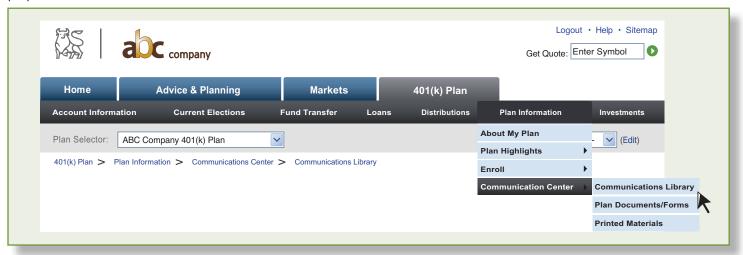
To access the FAQs, log in and click the 401(k) Plan tab at the top. Then select Plan Information > Communication Center > Communications Library and then click on FAQs. (The path is shown below.) For questions on statements, Equity, Non-Qualified, or Defined Benefit Plans, click on the drop-down menu at the top right of the FAQs.

With the FAQs, you can learn more about:

- Reviewing activity in your account
- Changing your contribution rate
- Transferring assets from one fund to another
- Distributions from a non-qualified plan

- Updating your personal information
- Conducting stock option exercises
- Rolling assets into your 401(k) account
- Taking 401(k) withdrawals ... and much more

The Communications Library also offers a wealth of other information that can help you save and invest as you plan and prepare for retirement.



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